

In The Matter Of:

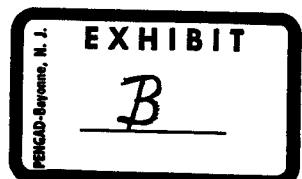
*Cynthia K. Payne v.
Glaxosmithkline*

*Beth Tench
May 23, 2002*

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Word Index included with this Min-U-Script®



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[1] Q: Who is the they that discovered the
[2] error?

[3] A: I'm not sure who discovered it. I don't
[4] recall.

[5] Q: And you assume that everybody got the
[6] wrong materials?

[7] MR. GUFFEY: Object to the
[8] form.

[9] THE WITNESS: We made a
[10] decision to send everyone a new
[11] manual in the event we didn't
[12] know.

[13] So, we were in our solution
[14] mode, let's fix this. So, we sent
[15] everyone a new manual. There
[16] could potentially be people, but
[17] we had no way of knowing and it
[18] could have taken days.

[19] BY MR. ABEL:

[20] Q: Potential people what?

[21] A: Who had the old manual.

[22] MR. GUFFEY: You're saying
[23] manual.

[24] THE WITNESS: I mean

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[1] workbook.

[2]

BY MR. ABEL:

[3] Q: When you say there could potentially be
[4] people who had the old workbook, didn't you know
[5] by virtue that there was a problem that's at
[6] least one person had the old workbook?

[7] A: But it didn't come to our attention for
[8] quite a while.

[9] Q: So, it really sounds like it came to your
[10] attention through someone like the printer or
[11] somebody who was not taking the test?

[12] A: I don't know that.

[13] MR. GUFFEY: Object to the
[14] form.

[15] THE WITNESS: Yes, I don't
[16] know that. I don't know that.

[17] MR. GUFFEY: You didn't know
[18] the number of people who may or
[19] may not have gotten the original
[20] material?

[21] THE WITNESS: Correct.

[22] **BY MR. ABEL:**

[23] Q: Well, as you sit here now, do you think
[24] it was everybody, nobody, or 10 percent or

95

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1 SIGNATURE PAGE

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4 I hereby acknowledge that I have read
5 the foregoing transcript dated May 23, 2002, and
6 the same is a true and correct transcription of
7 the answers given by me to the questions
8 propounded, except for the changes, if any,
9 noted on the Errata Sheet.

10

11

12 SIGNATURE: Beth Tench

13 DATE: 10/10/02

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 Payne v GSK

1 ERRATA SHEET

2 -----

3
 4 4 22 Allysa
 PAGE LINE CORRECTION
 5 5 7 East Tennessee State University
 6 6 17 LaJolla, California
 7 7 2 LaJolla, California
 8 7 12 & 13 LaJolla, California
 9 10 17 December of 1997
 10 22 14 Tom Rotterman
 11 42 7 from December of 1997 until July of 2001
 12 45 24 Clinical Trials
 13 54 22 50
 14 59 17 guts
 15 64 8 legal (not clinical)
 16 70 22 Tom Rotterman
 17 83 12 July 2001

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